



Casa Teresa  
*Home with a Heart*



LOVE.  
HOPE.  
COMPASSION.  
EMPOWERMENT.

2020 ANNUAL REPORT

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## **OUR MISSION**

To provide pregnant women in crisis a loving home to begin their healing journey.

## **OUR VISION**

To break cycles, transform women and help families thrive through effective, caring residential programs.

# OUR ETHOS

## OUR WHY

At Casa Teresa, pregnant women in crisis can experience total restoration, equipping them to break generational cycles of dysfunction and creating families that thrive.

## OUR HOW

We extend unconditional love, build trust, help them to work through their fears, and provide hope to the women and babies we serve.

## OUR WHAT

We offer a family and safe home for healing, tools to succeed in education and future careers, and classes to teach parenting skills and life lessons which builds the confidence needed to become self-reliant and re-enter society through our exceptional residential programs.

## OUR VALUES

Love, Hope, Compassion, Empowerment.



# A MESSAGE FROM OUR BOARD

On behalf of the Board of Directors, I first want to express our gratitude to Kathleen Boyle for her strong stewardship over the past two years. During her time in leadership she not only worked hard behind the scenes but also helped Casa Teresa overcome COVID-19 challenges, while ending her tenure stronger than ever. Kathleen, on behalf of all at Casa Teresa, thank you for a job well done!

Collectively, you as philanthropic supporters, CEO Lisa Wood, the Board of Directors and all in leadership, as well as the compassion and caring of our dedicated staff have made incredibly positive impacts in the lives of all our mothers and babies. My personal passion, and the passion of all at Casa Teresa, comes from the desire to serve these women and their children. Our drive comes from seeing that impact and hearing the stories of these women, one, two, even 15 and 20 years post-graduation from the program. It's not one life, but two, and it's not "some" of the residents but nearly all who make the best of their time in the program to change the trajectory of their lives.

As I take on the role of Board Chair for FY 20-21, I'm excited about some of the new initiatives we have already begun. One program, called The Bridge, is a long-term rapid rehousing vehicle for women graduating from our Transformation 2 program. Mothers will be able to move into an affordable apartment instead of another transition program because they can't otherwise obtain housing in pricey Southern California. Our goal is to provide even more choices in the future for this program but for now, I'm honored and proud to see this next step provide for the mothers. Circumstances change and we are working hard to adapt to the changes as best we can to help our women be successful on their path towards better futures. Thank you for walking alongside us as we continue to grow and adapt. Your role is crucial for their success.

In gratitude,



**MIKE BELL**  
Board Chair

*Thank you to our board members rotating off this year: Kent Hayden, Steve Muzzy, Rick Ptak and Joe Sanberg.*

*We are excited to welcome the following board members for the 2020-2021 Fiscal year: Dr. Seth Brindis, Alex Gover and Shannon Pozzuoli.*

# OUR PEOPLE

Currently, we have 30 dedicated full-time and part-time staff members, as well as 659 volunteers giving more than 9,088 hours of service teaching classes, babysitting, providing professional support and guidance, tutoring, and landscaping. In addition, we have three event committees for our Gala, Luncheon and Golf Classic, and two guilds, Central and Founders, all committed to fundraising for Casa Teresa. Together, this team is eager to continue expanding and deepening services that empower mothers to reclaim their lives and nurture healthy families.

## LEADERSHIP STAFF

### LISA WOOD

Chief Executive Officer

### PAM MEYER

Finance Director

### DR. JIM PUGH

Executive Program  
Director

### KERRI MCCUTCHAN, RN

Nurse

### KIM SELF

Program Director, EMS

## ADVISORY BOARD

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### STEVE CAMERON

### JOE AND JEAN CORNYN

### ELANA DONOVAN

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### REGINA HUNSAKER

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### JOHN PACE

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### BARBARA ROPPOLO

### MICHAEL STEWART

### SUSAN STRADER

### JEAN AND DON VIVRETTE

## BOARD OF DIRECTORS FY 2019-2020

### TROY ABERCROMBIE

Director, Talley, LLP

### HEATHER AKOUBIAN

Chief Communications Officer,  
Akoubian Enterprises

### PAUL ALARCON

Attorney, Buchalter

### HEATHER AYALA, MS, RD

Clinician, DaVita Dialysis

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Community Leader

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Attorney/Partner, Nordhoff Bengfort

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Founder & Chief Analyst, PIVOTL

### KATHLEEN BOYLE, Chairwoman

Chief Executive Officer, Verify, Inc.

### ANDREW BRAMBLETT

Quantitative Research Analyst,  
PIMCO

### GAURICA CHACKO

Business Director, Global Markets,  
Quest Diagnostics

### KEN HART

Chief Executive Officer, Aquatic  
Technologies

### KENT HAYDEN

President, Rise Baking

### MICHAEL JANETT, Treasurer

Sr. Vice President, Wells Fargo

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Vice President of Exploration &  
Strategic Marketing, Edwards  
Lifesciences

### JENNIFER MACMATH-BROWN

SVP, Senior Treasury Solutions Officer,  
Bank of America Merrill Lynch

### KARI MOORE

Chief Accounting Officer, Envista  
Holdings Corporation

### SAMANTHA MORIN

Community Leader

### STEVE MUZZY, Immediate Past Chair

Managing Director, MF Partners

### RICK PTAK

Insurance and Financial Services

### ANIL PURI, Audit Chair

Provost Emeritus, Cal State Fullerton

### JOSEPH SANBERG

Co-Founder, Aspiration

### MARGARET SULLIVAN, Founding Family Member

Chief Executive Officer, Sullivan  
Strategy

### NEILL SULLIVAN, JR., Founding Family Member

Founder and Chief Executive Officer  
REO Homes and Sullivan  
Management

### TIM SULLIVAN, Family Founding Member

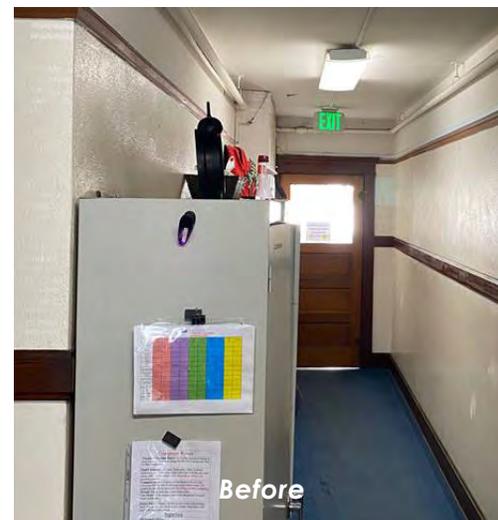
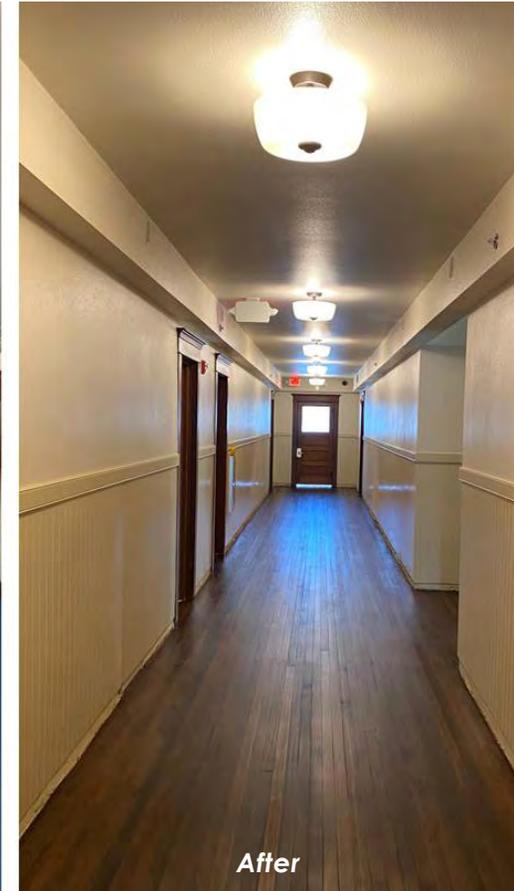
Franchiser, Worldwide Express

# OUR CAMPAIGN

In August of 2019, we launched our capital campaign to acquire an apartment building on our property that we have been using for our Transformation 2 program for the past 15 years. In addition to the acquisition, we had many capital projects that had been deferred for far too long.

We opened escrow on the apartment building. Thanks to the generosity of our donors, philanthropic investments have been made in the 103-year-old building, including parenting rooms, Transformation 1 rooms, chapel, computer lab, community room, and offices. Updating the space included refreshing all the residents' rooms and re-piping the building, which occurred in the prior year. This year, we remodeled the kitchen and corridors as well as stabilized the basement.

The projects were driven by desire to create a peaceful, dignified and safe space for the women to heal. Creating this type of space is also part of our commitment to becoming a Trauma Informed Organization where physical environment plays an important role.





## VIVIAN AND HOPE: A Story of Impact

Hello, my name is Vivian. My daughter Hope and I have lived at Casa Teresa for ten months. I was honored when I was asked how the remodeling of the hallway impacted me.

Recently my car was broken into while I was out on a hike and all my money was stolen from my wallet, I was devastated. I got in my car and drove home crying but when I got "home" to Casa Teresa my mood instantly changed from being upset to being grateful.

I am so thankful that we have this amazing place to come home to. The beautiful

hallways brighten my mood! I used to live upstairs before it was remodeled and I recall the boards creaking and it used to scare me, but today I feel completely secure.

Casa Teresa is a place that make us feel so safe. The love and support that we both receive here is incredible from the case managers to the house moms, Dr. Pugh, Nurse Kerri and all the staff play a huge role in my recovery.

Thanks to Casa Teresa, we have a place we can call HOME!

# OUR PROGRAMS

- EMERGENCY MATERNITY SHELTER (EMS)
- PARENTING PROGRAM
- TRANSFORMATION 1 PROGRAM (T1)
- TRANSFORMATION 2 PROGRAM (T2)
- HANNAH'S HOUSE
- ALUMNI SERVICES

Our vision at Casa Teresa is to break dysfunctional cycles, transform women and help families thrive through effective, caring residential programs. In order to meet that vision, we provide our mothers a residential program that includes: shelter and basic needs, case management, classes, and supportive services for pregnancy and postnatal.

Our goal is to provide the necessary resources for their personal transformation, so that when a woman leaves, she is prepared to re-enter society as a self-reliant member, having broken life-long cycles of homelessness and/or addiction and is able to maintain a safe, loving life for herself and her child(ren).

**LEARN MORE ABOUT OUR FIVE RESIDENTIAL PROGRAMS ON THE NEXT PAGE.**

# OUR PROGRAMS

PROGRAM NAME	IMMEDIATE GOALS	OVERALL GOALS	REQUIREMENTS
<b>EMERGENCY MATERNITY SHELTER (EMS)</b>	Addresses safety, health, and basic needs first.	Stabilize the women so they can begin to heal and prepare for motherhood.	Pregnant and at least 18 years old.
<b>PARENTING PROGRAM</b>	Start to restore the women, beginning with a room and bed.	Stabilize the women, help them heal, and prepare for motherhood.	Pregnant and at least 18 years old.
<b>TRANSFORMATION 1 PROGRAM (T1)</b>	Establishing healthy living routines and enrolling babies in daycare.	Help move the mothers to greater self-sufficiency by requiring full-time work or school and enrolling the baby in daycare.	Attend school and/or work full-time.
<b>TRANSFORMATION 2 PROGRAM (T2)</b>		To continue building family stability and personal accountability for the mother to be successful when she graduates the program.	Attend school and/or work full-time.
<b>HANNAH'S HOUSE</b>		Provides a safe space to meet the physical and emotional needs of women as they select an adoptive family.	
<b>ALUMNI SERVICES</b>	Ensuring a smooth transition into society.	To remain available as part of their family for as long as they would like to stay connected.	

UNIQUENESS	LENGTH OF PROGRAM	OTHER RESOURCES
<p>Home for the most vulnerable women in the community — often chronically homeless, struggling with addiction, and/or having mental health challenges.</p>	<p>90-day program.</p>	<p>Assess resident's needs for education beginning with enrolling them to complete their High School Equivalency if they haven't finished their high school education and/or working on goal setting and what steps in education are needed to achieve those goals.</p> <p>Also has 2 apartments for two pregnant women with up to three children each.</p>
<p>Our foundational program because it is where every mother enters the program, unless she comes from EMS.</p>	<p>Can enter at any time of pregnancy and stay until two month post-delivery.</p>	<p>Provide resources including case management, goal setting, pre-natal care, classes on healthy relationships and nutrition.</p>
<p>Continue to work on limiting past history during case management, learn life skills and how to be great mothers in classes, continue wrap around services.</p>	<p>Four-month program offering opportunities to learn more independence and responsibility.</p>	<p>Mothers can move from Parenting to our T1 program after going through a panel interview (after two month post-delivery) to determine if a mother is ready to take this next step.</p>
<p>Offers greater independence in an apartment setting on our campus.</p>	<p>For mothers with any children previously placed in the care of others, there is an opportunity for reunification. The children can stay in the apartment with their mother and new sibling.</p>	<p>This is the final program offered at Casa Teresa for a mother coming from the T1 program.</p>
<p>Supports women who make a decision to relinquish their baby for adoption.</p>	<p>Women in this program can stay up to two month post-delivery.</p>	
<p>Offering our services with case management, classes, and encouragement.</p>		<p>Even if they stumble, our moms have access to the resources they need to get back on track.</p>

# STORIES OF TRANSFORMATION

## ELIZABETH, TRANSFORMATION 2 (T2)

Before I came to Casa Teresa I was lost in my own addiction for two (almost three) years until I became pregnant again. I knew I had to do something before I lost both of my children. I never lost custody with my daughter but she was tangled in between a restraining order against me. When I entered Casa Teresa I began my court mandated classes and went to court to file a motion for peaceful contact so I could be able to communicate with my daughter. She first started to have visits for a few hours, a few hours became one full day, one full day became a whole weekend and so on.



Transitioning my daughter slowly back into my care instead of just ripping her away from her living situation was a very humbling experience. It helped me realize the damage I caused and why things were the way they were, and how it was better for all of us as a family to transition her slowly. I am in T2 and I have her Thursday-Sunday. As I move on to another program she will be with me Monday-Friday and will be able to visit where she was living on weekends. I now understand that process was good for me and my daughter and it helped me learn what I need to do better and prepare for in the future.

Writing this reminds me how much I appreciate Casa Teresa so much! I never grew in a program, ever, and I'm so glad I came here to and was able to experience growth. Thank you Casa Teresa!

## BETTE, TRANSFORMATION 1 (T1)

My experience in T1 has been an interesting journey. It's taught me so much about my individual independence that I don't think I would have learned if I wasn't here. I was able to start Dental Assisting school, put my baby in daycare, as well as stay organized. It hasn't always been easy but I'm able to do it and I don't think I would have been able to before Casa Teresa.



Before coming to Casa Teresa I was definitely more of a one activity for the day type of girl. My anxiety and depression can sometimes lead my day. With my case manager, Nichole, by my side I have been able to put myself first so that I can be the best mom I can be. My daughter will be five months soon and I can't wait to see where our life goes from here.



## MELISSA - PARENTING

I was in a very dark place before coming to Casa Teresa. The Parenting Program gave me the structure and routine I needed. For once in my life I didn't have to worry about basic necessities and I was able to focus my time and energy on healing myself and personal growth. I really enjoyed the Parenting Program classes, especially Parenting and Self-Esteem. During my pregnancy, I was working towards my high school diploma and I was in a substance use disorder treatment program.

Due to the pandemic, most all of the Parenting Program classes were canceled. The program made some major changes to protect all of us. I'm so grateful that I was able to continue school online and continue my substance abuse classes remotely. I've since received my diploma and graduated my substance abuse program. I'm so blessed to have found Casa Teresa and I'm able to be the best version of me for my daughter.

# BREAKING THE CYCLE, MAKING AN IMPACT

## BEFORE CASA TERESA, MANY OF OUR WOMEN:

- Come from unhealthy living situations or have been chronically homeless
- Have abused drugs and/or alcohol
- Have been physically, sexually and/or emotionally abused
- Are estranged from their parents and other family members
- Do not have their high school diploma or equivalent
- Have not started prenatal care
- Have a history of mental health issues
- Have experienced trauma

## AFTER CASA TERESA, OUR WOMEN AND/OR BABIES:

- Leave with a stable place to live
- Are educated in parenting skills and child development
- Have the tools to develop healthy relationships
- Some are reunified with families and older children in a healthy way
- Have earned their high school diploma or passed the high school equivalency test (HSE)
- Babies have been immunized
- Have criminal record expunged or sealed

**67%** WERE IN FOSTER CARE

**94%** WERE AFFECTED BY SUBSTANCE ABUSE

**100%** EXPERIENCED TRAUMA IN CHILDHOOD

**89%** EXPERIENCED DOMESTIC VIOLENCE

**37%** VICTIMS OF HUMAN TRAFFICKING

**71%** HAVE MENTAL HEALTH ISSUES

# OUR GALA FUNDRAISER

We are overwhelmed with gratitude for the incredible generosity of our 2019 Havana Nights Gala sponsors, donors, and partners - raising more than \$300,000 in net proceeds. These funds had a significant impact on providing for the women, especially during the first half of 2020. Thank you to all our sponsors and everyone who attended and participated, making this a record breaking year.

To see the video of our inspiring mom from that evening, "Sewing the Seeds of Love: Rachel's Story," visit our website at: <https://casateresa.org/gala/>



Left to right: Stacy Duster, Lisa Wood, Lori Stanton, Kirsten Capobianco, Suzanne Wickman and Donna McNutt.



Gala Co-Chairs Heather Raney and Neill Sullivan.



Left to right: Sylvia Michler, Katie Hesseltine, Cathi Bledsoe, and Diamond Sponsor Regina Hunsaker.



Alumna Rachel, Case Manager Nichole Fontanoza and Board member Heather Ayala.

## OUR SPONSORS

### DIAMOND

American Career College /  
West Coast University  
Regina and Richard Hunsaker

### SAPPHIRE

Arees and Heather Akoubian  
Jean Patierno Cornyn and Joe Cornyn  
Emergent Success  
The Frome Family Foundation  
Jack and Donna McNutt  
The Don Redfern Family  
Bob and Carol Summers  
The Von der Ahe Family  
Wells Fargo

### EMERALD

Applied Medical  
First Republic Bank  
Lisa Karos/RE MAX  
The Stanton Family

### TOPAZ

Frank Campbell  
Valerie Rafferty

### CIGAR BAR UNDERWRITER

Cathy and Steve Muzzy

### WHISKEY TASTING UNDERWRITER

Holly and Ken Hart

### PARTNERS

Gorjana  
K&L Wine Merchants  
Kopari  
LeVecke Wine, Beer & Spirits  
Luxe Interiors + Design  
Sundrop Vintage

# SHELTER IN PLACE, TOGETHER THE CASA TERESA WAY

When COVID-19 hit, we had to suspend workshops and educators from coming on campus for everyone's safety. We understood the importance of providing opportunities for the women to learn; so we identified the talent and skills of our staff to facilitate classes including substance abuse and art therapy.

The ability for the staff to become close to the women but maintain healthy boundaries while sheltering in place was incredible. Because of the trauma informed education we had, we were better equipped to walk side-by-side during that time and as orders continued to evolve. Given that shelter in place was traumatic, we were able to reduce anxiety and provide a feeling of safety and security. It was truly an amazing thing to watch in the midst of such a unique experience and time.

- Kim Self, Program Director, Emergency Maternity Shelter

## PEACE DURING A PANDEMIC: Thoughts from EMS Case Manager Angie Cervantes

As this pandemic is happening around us, I feel safe and at peace being here at Casa Teresa. Being here to support, listen, and love our residents on a daily basis helps me cope with what's happening in the world outside of these doors. At Casa Teresa, the staff works as a team to help our pregnant women and, as things are uncertain and constantly changing, what remains consistent is our dedication to lovingly uplift each other and support each other as shelter in place continues.

Our moms are learning new coping skills, building resiliency, and trusting us in their journey through these difficult times. I am blessed to help serve as a guide and witness the growth that continues to flourish within them. Even with everything

that is happening around them, there is no denying that the women and children feel safe and loved being here at Casa Teresa.

Being an EMS Case Manager at Casa Teresa, especially through this pandemic, makes me appreciate and value everything I have in this life even more. I am grateful to be able to come into work every day and continue to connect with, love, and support our residents.

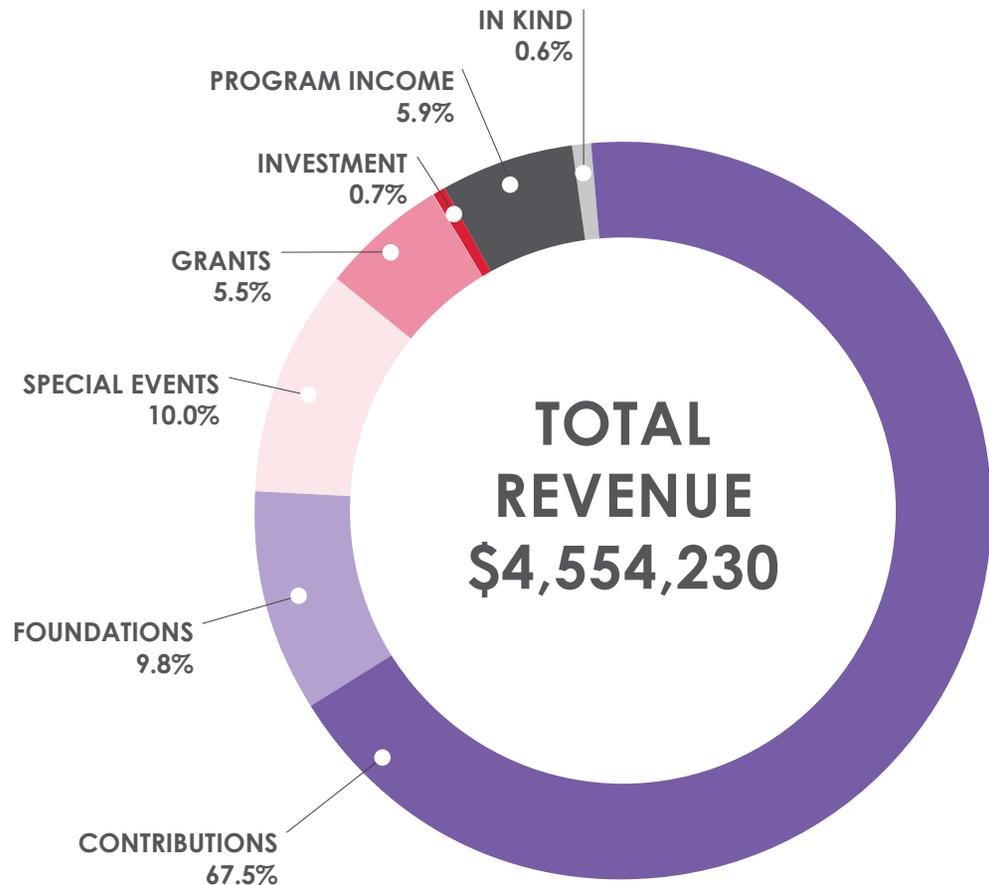
Casa Teresa is not just home to our women and children, but it is also home to me. We consider ourselves not just a team that serves, but a family. Casa Teresa embodies love and family and will continue to for years to come for ALL who walk through these doors.



# OUR FINANCIAL STRENGTH

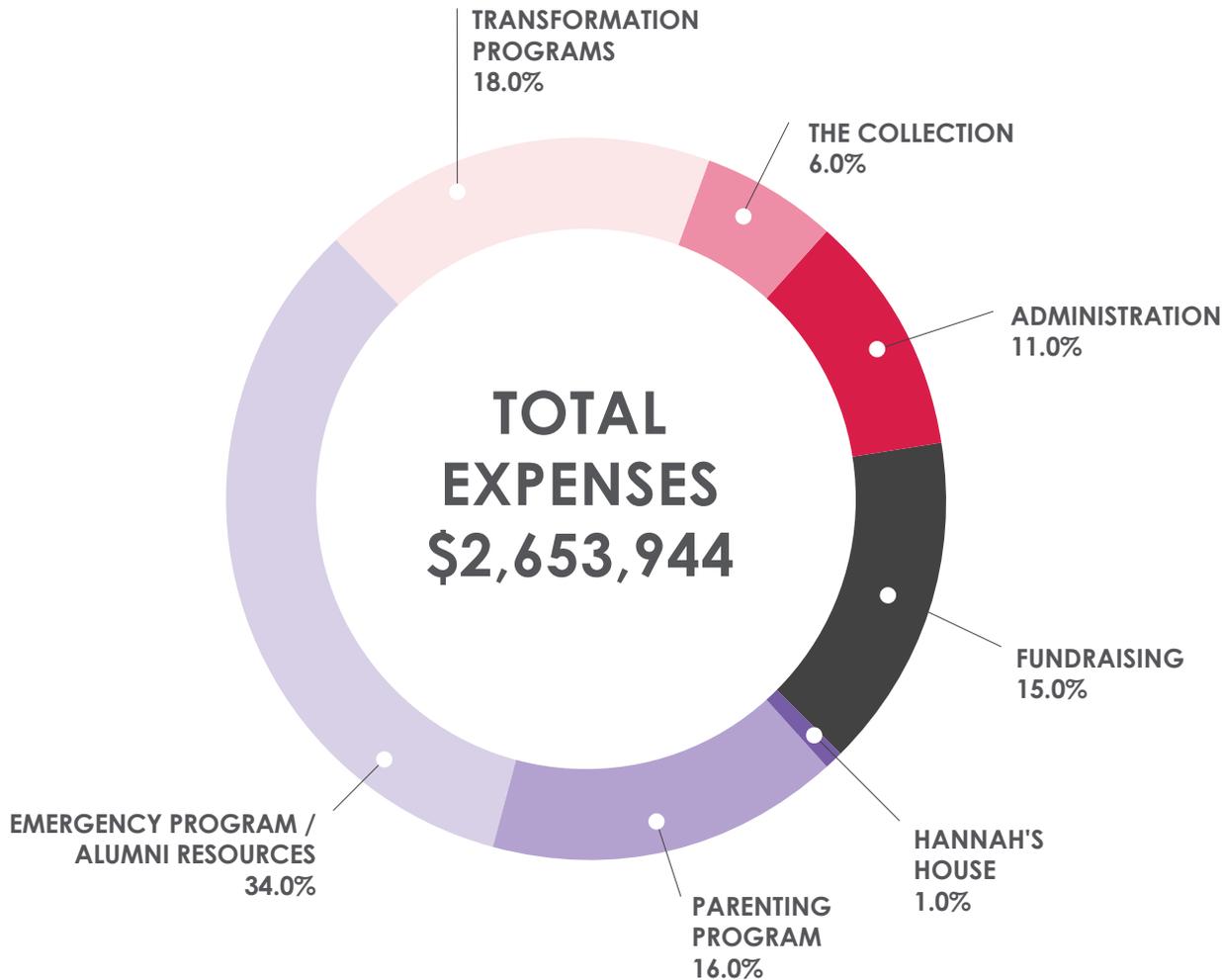
During our fiscal year, we experienced the most successful Gala in our history followed by two canceled events in the spring. We also launched a capital campaign in late summer with great momentum which unfortunately slowed in March. As we worked hard to meet our operational budget amidst COVID-19, we were blessed with a significant estate gift from Elsie Pierson. We also were able to secure a PPP loan ensuring all our staff would be paid regardless of the ups and downs.

We know this year has been different for us, and everyone, and we look forward to getting back to “normal” in the year ahead. We are so grateful to the faithful donors who financially support our mission at Casa Teresa.



## REVENUE

CONTRIBUTIONS	\$3,074,573	67.5%
FOUNDATIONS - GRANTS	\$447,500	9.8%
SPECIAL EVENTS	\$456,240	10.0%
GRANTS	\$250,000	5.5%
INVESTMENT	\$31,006	0.7%
PROGRAM INCOME	\$266,673	5.9%
IN-KIND	\$28,238	0.6%
<b>TOTAL REVENUE</b>	<b>\$4,554,230</b>	<b>100.0%</b>



## EXPENSES

● HANNAH'S HOUSE	\$119,246	1.0%
● PARENTING	\$414,001	16.0%
● EMS/ARC	\$892,523	34.0%
● TRANSFORMATION	\$485,817	18.0%
● THE COLLECTION	\$57,426	6.0%
● ADMINISTRATION	\$297,332	11.0%
● FUNDRAISING	\$387,599	15.0%
<b>TOTAL EXPENSES</b>	<b>\$2,653,944</b>	<b>100.0%</b>

## ASSETS

CASH & CASH EQUIVALENTS	\$988,144
RESTRICTED CASH	\$813,468
INVESTMENTS	\$1,513,298
GRANTS RECEIVABLE	\$48,624
ACCOUNTS RECEIVABLE	\$5,364
PREPAID EXPENSE	\$93,212
OTHER CURRENT ASSETS	\$8,643
<b>TOTAL CURRENT ASSETS</b>	<b>\$3,470,753</b>
PROPERTY, PLANT, AND EQUIPMENT, NET	\$1,007,272
OPTION DEPOSIT	\$200,000
DEPOSITS	\$5,000
TOTAL OTHER ASSETS	\$205,000
<b>TOTAL ASSETS</b>	<b>\$4,683,025</b>

## LIABILITIES

CURRENT LIABILITIES	\$292,425
LONG-TERM LIABILITIES	\$1,109,900
<b>TOTAL LIABILITIES</b>	<b>\$1,402,325</b>

## NET ASSETS

NET ASSETS WITH DONOR RESTRICTIONS	\$2,467,232
NET ASSETS WITHOUT DONOR RESTRICTIONS	\$813,468
<b>TOTAL NET ASSETS</b>	<b>\$3,280,700</b>
<b>TOTAL LIABILITIES AND NET ASSETS</b>	<b>\$4,683,025</b>

# OUR RESALE STORE

The Collection by Casa Teresa is our resale store. This social enterprise opened in May 2016 with dual purposes – provide a paid work training program for residents and a revenue stream to support the programs at Casa Teresa. Blessed by the donations from our community and partnerships with local companies, The Collection by Casa Teresa offers great clothing and accessories for both men and women at incredible prices, all while providing residents with hands-on work experience and raising funds for Casa Teresa.

**+\$173,000**  
NET SALES AMOUNT

**7,421**  
NUMBER OF TRANSACTIONS/SALES COUNT

**31,705**  
NUMBER OF ITEMS SOLD

**18,400**  
NUMBER OF INSTAGRAM FOLLOWERS

Stats for the Collection based on 7/1/2019 - 6/30/2020 (closed 3 months due to COVID)



## CONNECT WITH US!

-  [www.CasaTeresa.org/Shop-Our-Store](http://www.CasaTeresa.org/Shop-Our-Store)
-  @TheCollectionByCasaTeresa
-  @TheCollectionxCasaTeresa

234 N. GLASSELL ST., ORANGE, CA 92866  
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# OUR MESSAGE OF THANKS

Love, Hope, Compassion, Empowerment. These are the four values that guide Casa Teresa. When I look at these four words, and all they mean for Casa Teresa, I am reminded of my specific purpose here and the role we each play for the women and babies we serve. And when I think of Casa Teresa this year and everything each person experienced, it reminds me of the power and importance of hope.

*“Hope keeps us moving forward. No individual can imagine life without hope. Hope fuels us to face impossible challenges. Hope is the expectation that we will obtain what we desire. Hope is a special gift given by God through His grace to combat the day-to-day monotony and most difficult circumstances.”\**

HOPE guided our amazing essential staff to walk side by side with the women in our program and help them to feel safe and loved during the uncertain times that continued longer than anyone expected. When we could not have volunteers on site, staff stepped up and taught classes. Staff overcame their own concerns through their service to the residents and built special bonds through the extended time spent together.

The generosity of our community – providing essential items, art supplies and activities, countless meals, financial support, and more – fueled our HOPE. I don't know how we could have continued without YOU especially in the early days of 2020.

Let us not forget, the HOPE that is given to the women we serve. They come to Casa Teresa where they are loved and we meet them where they are in their journey. They feel safe and begin

to trust which leads to healing from the devastating trauma they have experienced, often since childhood, and they begin to have HOPE for the first time. HOPE in a healthy life with dignity, opportunity and self-reliance.

As we look to the future with great HOPE, I want to thank you for your generosity that provides HOPE for the women and babies we serve.

From the bottom of my heart and with the most sincere gratitude I say to each and every one of you THANK YOU. For providing for our needs in very different ways and for ensuring our vision was upheld for our women, giving them hope for the day and hope for the future to come. You touched the lives of 81 women, 11 children and 34 babies we served in fiscal year 2019-20. We could not carry out our mission without your faithful support.

With great hope for the future,



**LISA WOOD**  
Chief Executive Officer



\*Source: <https://www.learnreligions.com/faith-hope-and-love-bible-verse-701339>

# CASA TERESA

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**WWW.CASATERESA.ORG**

STAY CONNECTED, STAY INFORMED



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<https://casateresa.org/blog/>